



Streamlined Accounts Payable and Receivable and Engineering Drawing Management for a Qatar-based Shipping Company

Background

The client is a shipping and maritime company based in Doha, Qatar. They were facing difficulties in tracking and maintaining thousands of invoices manually. Thus, they wanted to streamline their accounts payable (AP), accounts receivable (AR), engineering drawing management, and correspondence management processes to improve productivity and customer service.

Key Challenges

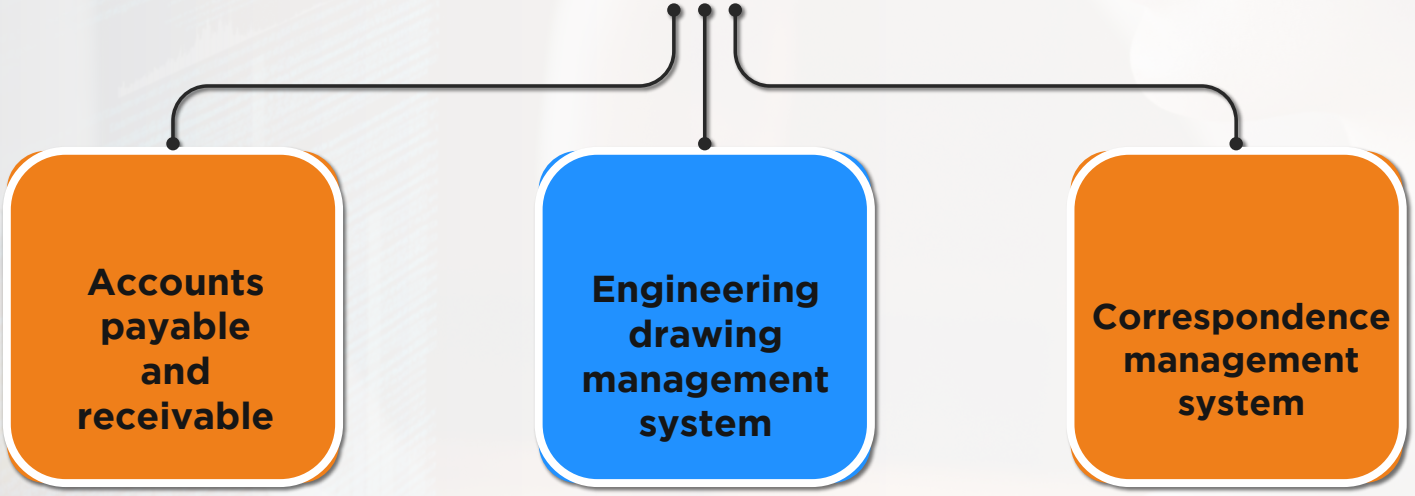
- Manual data entry, validations, and three-way matching
- Long processing cycle times
- Lack of application programming interface to retrieve data
- Ineffective data integration
- Rigid and monolithic architecture
- Lack of visibility and control in processes
- Difficulty in tracking incomplete applications and generating reports
- Manual tracking of engineering drawings and transmittals



Accelerated Invoice Processing with NewgenONE

The client automated its accounts payable and receivable processes by leveraging the capabilities of the **NewgenONE Digital Transformation Platform**. The solution facilitated digitized invoices and enabled paperless processing by minimizing human intervention and eliminating error-prone tasks. With the implementation, the invoices received at several locations can now be captured and their scanned images can be sent to a common mail room. Relevant data and information from invoices get extracted, indexed, and validated automatically.

Processes Automated



Key Highlights of the Solution

- 1 Single platform for handling multiple service requests
- 2 Mechanism to track invoicing status and raise concerns directly with managers
- 3 Immediate alerts through SMS and e-mail to handle exceptions
- 4 Digitization of physical records and usage of knowledge management
- 5 Seamless integration with SAP
- 6 Streamlined engineering drawing management

Benefits Achieved

Reduced incidents of paying penalties

Improved audit and compliance

Smarter decision-making and smooth collaboration among users

Improved user productivity with bulk processing of invoices

Increased visibility through efficient tracking and monitoring

About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

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